Jessie Lamontagne is a performance driven data science professional with a deep understanding of multidimensional risk, machine learning and statistics. She has a unique talent for uncovering and communicating insight from data, with a passion for learning new tools and technology. Self-directed project manager, team builder, and a creative problem solver. Since 2022, Jessie is the Director, Strategy and Analytics, Centralized Operations, Global Contact Centers at Scotiabank. She earned a PhD in Economics from the University of Toronto. Her doctoral work was mainly in economic development, labor, and public economics, with a focus on empirical micro analysis and policy.